

DAFTAR PUSTAKA

- Adelantado, F., Vilajosana, X., Tuset-Peiro, P., Martinez, B., Melia-Segui, J., & Watteyne, T. (2020). Accelerating the digital transformation of aviation using IoT and 5G. *IEEE Communications Magazine*, 58(2), 14-20.
- Al-Sultan, K. (2020). Value chain analysis in the aviation industry: A case study of low-cost carriers. *Journal of Air Transport Management*, 84, 101-112.
- Barros, A. C., & Silva, J. (2022). Real-time baggage tracking using RFID and IoT: A case study in European hubs. *Journal of Air Transport Management*, 95, 102001.
- Birolini, S., Cattaneo, C., & Rinaldi, S. (2021). Baggage handling system design and performance evaluation: A simulation-based approach. *Simulation Modelling Practice and Theory*, 109, 102303.
- Budiani, B., Destiani, S. A., & Mulyadi, N. (2020). Transfer dengan Program LINGO dalam Distribusi Produk Multivitamin. *Airlangga Journal of Innovation Management*, 1(2), 1–12.
- Chen, J., Zhang, Y., & Liu, M. (2022). Optimizing Ground Handling Operations in Hub Airports Using Simulation and Linear Programming. *Journal of Air Transport Management*, 99, 102178.
- Cotfas, L. A., Delcea, C., & Gherghina, Ş. C. (2020). Uncovering the implementation of RFID in the airport ecosystem: A systematic review. *Sustainability*, 12(18), 7575.
- D'Ambrogio, A., & Gabbarini, A. (2021). A digital twin approach for the management of airport baggage handling systems. *Proceedings of the 2021 Summer Simulation Conference*, 1-12. Society for Computer Simulation International.
- Fathurrachman, F. H., & Hodi. (2023). Pengaruh Penanganan Bagasi Rusak terhadap Tingkat Kepuasan Penumpang. *Jurnal Kajian Dan Penelitian Umum*, 1(3), 132–151.
- Graham, A. (2023). *Managing Airports: An International Perspective* (6th ed.). Routledge.
- Gultom, F. A., & Tamin, R. Z. (2020). Penerapan Teknologi Internet of Things (IoT) untuk Pelacakan Aset di Area Kargo Bandara. *Jurnal Teknik Informatika dan Sistem Informasi*, 6(2), 245–256.
- Hillier, F. S., & Lieberman, G. J. (2020). *Introduction to Operations Research* (11th ed.). McGraw-Hill Education.
- International Air Transport Association (IATA). (2023). *Baggage Reference Manual (BRM)*. <https://www.iata.org>
- Jahre, M., & Fabbe-Costes, N. (2021). Adaptation of the value chain analysis for the digital era. *Journal of Business Logistics*, 42(1), 20-40.
- Kuo, Y. H., & Leung, J. M. (2023). On the optimization of baggage handling logistics: A transshipment model approach. *Transportation Science*, 57(3), 650-668.
- Kurniawan, R., & Saputra, H. (2021). Perancangan Sistem Monitoring Bagasi Berbasis Android Menggunakan Teknologi RFID pada Maskapai Penerbangan. *Jurnal Teknologi Informasi dan Komputer*, 7(2), 150-160.

- Laudon, K. C., & Laudon, J. P. (2021). *Management Information Systems: Managing the Digital Firm* (17th ed.). Pearson.
- Li, X., & Wang, J. (2021). Optimization of airport baggage transport vehicles routing problem based on improved genetic algorithm. *Journal of Advanced Transportation*, 2021, Article ID 551234.
- Merkert, R., & O'Fee, B. (2020). Managerial perceptions of incentives for and barriers to the use of electric ground support equipment at airports. *Transportation Research Part D: Transport and Environment*, 78, 102213.
- Pater, R., & Mitrea, A. (2021). Improving Airport Baggage Handling Systems with Industry 4.0 Technologies. *Transportation Research Procedia*, 59, 210-218.
- Rao, S. S., & Rao, V. S. (2021). Internet of Things (IoT) in Airport Management: A Review. *International Journal of Computer Applications*, 183(45), 15-22.
- Rothaermel, F. T. (2021). *Strategic Management* (5th ed.). McGraw-Hill Education.
- Sari, D. P., & Kusuma, H. (2021). Analisis Rantai Nilai (Value Chain) untuk Peningkatan Layanan di Industri Jasa. *Jurnal Manajemen Operasional*, 7(1), 34-45.
- Société Internationale de Télécommunications Aéronautiques (SITA). (2024). *Baggage IT Insights 2024*. <https://www.sita.aero/resources/type/surveys-reports/baggage-it-insights-2024/>
- Sudrajat, A., & Wijaya, T. (2022). Implementasi Algoritma Transportasi untuk Optimasi Distribusi Logistik. *Jurnal Riset Operasi Indonesia*, 14(1), 22-30.
- Susanto, A., & Meiryani. (2022). The role of information systems in the value chain of the aviation industry. *International Journal of Scientific & Technology Research*, 11(2), 155-159.
- Tavana, M., Khalili-Damghani, K., & Santos-Arteaga, F. J. (2021). A fuzzy multi-objective optimization model for the airport baggage handling system. *Computers & Industrial Engineering*, 158, 107412.
- Wahyudi, A., Hidori, H., & Wibowo, D. P. (2020). Meminimumkan Biaya Distribusi dengan Model Transfer. *Bulletin of Applied Industrial Engineering Theory*, 2(1), 1-6.
- Wang, Y., & Chen, S. (2023). Enhancing airport operational efficiency through Real-Time Location Systems (RTLS). *International Journal of Sustainable Aviation*, 9(2), 115-130.
- Zhang, L., & Zhao, X. (2022). Application of value chain theory in airport service quality improvement. *Advances in Economics, Business and Management Research*, 203, 45-50.
- Nudin, R. I. (2021). *Analisis Beban Kerja Guna Menentukan Kebutuhan Tenaga Kerja Yang Optimal Berdasarkan Metode Workload Analysis dan Work Force Analysis*. Universitas Muhammadiyah Gresik.
- Risma, A. (2020). *Analisis Pengukuran Waktu Kerja dengan Metode Stopwatch Time Study pada Proses Produksi*. Jurnal Teknik Industri.